EXPIRED TUBE REPLACEMENT AND HAND PUMP WARRANTY & EXCHANGE POLICIES

Explanation of "Tubes that Never Expire"

Expired Tube Replacement Policy
FDSE will replace up to five boxes of expired tubes at no charge if they are returned within 3 months after the expiration date. Expired boxes over the 5-box limit will be replaced at no charge with an order of an equal number of boxes at the list price. For example, if a customer returns 20 boxes, the first five will be replaced at no cost and 15 boxes will need to be purchased at the list price to obtain 15 additional boxes. Thus the customer would receive 35 boxes, of which 20 are at no cost and 15 at the list price. More details are listed below:

- The 5-box limit applies to each original order.
- Tube boxes are accepted only after expiration and up to 3 months after expiration, based on the shipping date of the returned boxes.
- Returned boxes must be full and the seal unbroken.
- Replacements are only given to the original owner.
- Shipping charges for the return of boxes are to be paid by the customer.
- A Return Material Authorization (RMA) is required before returning any boxes of tubes.

Tubes that "Never Expire"
Naturally, all tubes have a limited shelf-life and thus are stamped with an expiration date, beyond which they should no longer be used. The term "Never Expire" is intended to mean that the original owner can have a limited number of boxes replaced with fresh tubes at no cost as many times as desired upon expiration.

CAUTION: Do not use tubes after the expiration date stamped on the box. Use of tubes beyond their expiration date can result in faulty readings, which could lead to injury or death.

Hand Pump Exchange Program
Send a hand pump from another manufacturer with an order for 6 boxes of tubes at the list price and FDSE will send you a Uniphos ASP-21 Hand Pump at no additional charge. Details are given below:

- The pump sent in must be designed for use with gas detector tubes but may be in any condition.
- The pump must be sent (prepaid shipping) to FDSE or a certified distributor.
- FDSE will send a full pump kit with replacement parts and lubricating grease.

ASP-21 Hand Pump Limited Lifetime Warranty
All Uniphos/FDSE piston hand pumps come with a limited lifetime warranty. FDSE will repair or replace any hand pump deemed to have manufacturing defect(s) under normal conditions of use by the original owner. To maintain this warranty, pumps must be operated and maintained in accordance with the supplied Operations and Maintenance manual. Abuse, mechanical damage, alteration or repairs not made in accordance with the Operations and Maintenance manual will void the warranty. To receive consideration for warranty repair or replacement, all defective products must be returned to your local distributor with shipping charges prepaid. It is necessary to obtain an RMA (Return Material Authorization) prior to shipment.